



Inchview Road | Wallyford | East Lothian | EH21 8JZ

T: 0131 653 2400 | F: 0131 665 0040

sales@lyten.co.uk | www.lyten.co.uk

Porters Porches and Conservatories  
77A Albert Place  
Galashiels  
TD1 3DL

### UPVc Warranties for Windows and Doors (Insert our Job number)

Product warranties are supported by our Suppliers as hereunder:-

1. Profile Discolouration, Delamination	10 Years	Eurocell
2. Door Panels	10 Years	Hallmark/Door Stop
3. Glass Sealed Units	5 Years	Supaseal/Pilkington
4. Hardware/Locking Mechanisms	5 Years	Sealco

Exceptions to above:

1. Glass Sealed units with 9mm sightline have no warranty.
2. Hardware/Locking mechanisms. Where failure to maintain on a regular basis, i.e. cleaning/oiling, is found to be the cause of the problem, we reserve the right to charge for remedial works.
3. Mis-use. Where this is found to be cause of problem, we reserve the right to charge for remedial works.

Full details of our Warranty can be found in our Terms and Conditions of Sale, Section 10.

As the Fabricator, a one year supply only warranty is offered by Duralyte Ltd, to our customer, in this instance (**Porters Porches and Conservatioies**), in turn, to support these Supplier warranties by site attendance, report, remake, redeliver as necessary.

Any claims against the above warranties will only be accepted if reported by our customer, who must be able provide details of original supply.

Customers not on the British mainland will be subject to supply only replacement terms.

Thereafter these services of site attendance etc are offered on a discretionary ex gratia basis to customers in an ongoing trading relationship and costs are offset against current trading or negotiated as offset with the relevant component supplier.

**WINDOWS | DOORS | CONSERVATORIES**

**PVCu | Aluminium | Timber**



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The Fabrication warranty is of relatively short duration in line with the Sale of Goods Act as fabricator faults are usually visible within the period.

All components incorporated into the fabricated product from our Suppliers are made to the relevant B.S. Standards.

We hope this clarifies the position and take the opportunity to thank you for your business and hope to be of ongoing service to you.

Yours sincerely  
For & on behalf of Duralyte Ltd

  
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Jim King  
Production Manager

SAMPLE

WINDOWS | DOORS | CONSERVATORIES

PVCu | Aluminium | Timber